

UNITED CONCORDIA® DENTAL



UNITED CONCORDIA DENTAL

THE RIGHT DENTAL SOLUTION

FOR

**CITY OF BAKERSFIELD
ACTIVE EMPLOYEES & RETIREES
& ELIGIBLE DEPENDENTS**

EFFECTIVE JANUARY 1, 2017



PRODUCT CHOICES

CHOICE OF PPO AND DHMO FOR ACTIVE EMPLOYEES

DHMO FOR RETIREES

PPO NETWORK: ADVANTAGE PLUS 2.0

DHMO NETWORK: CONCORDIA PLUS (GENERAL DENTISTS)

FIND A DENTIST BY LOGGING ON TO

WWW.UNITEDCONCORDIA.COM

PPO BENEFIT SUMMARY

Benefit Category ¹	CONCORDIA FLEX PLAN	
	In-Network ²	Non-Network ²
Class I – Diagnostic/Preventive Services		
Exams	100%	100%
Bitewing X-rays		
All Other X-rays		
Cleanings & Fluoride Treatments		
Sealants		
Palliative Treatment		
Class II – Basic Services		
Basic Restorative (Fillings)	80%	80%
Simple Extractions		
Space Maintainers		
Repairs of Crowns, Inlays, Onlays, Bridges & Dentures		
Endodontics		
Nonsurgical Periodontics		
Surgical Periodontics		
Complex Oral Surgery		
General Anesthesia		
Class III – Major Services		
Inlays, Onlays, Crowns	50%	50%
Prosthetics (Bridges, Dentures)		
Orthodontics for dependent children to age 19		
Diagnostic, Active, Retention Treatment	50%	50%
Maximums & Deductibles (applies to the combination of services received from network and non-network dentists)		
Annual Program Deductible (per person/per family)	\$50/\$150 Excludes Class I & Orthodontics	
Annual Program Maximum (per person)	\$2,500 Excludes Orthodontics	
Lifetime Orthodontic Maximum (per person)	\$1,500	
Reimbursement	Negotiated Fee	Usual & Customary

Representative listing of covered services – certificate of coverage provides a detailed description of benefits.

1. Dependent children are covered to age 26.
2. Network dentists agree to accept our allowances as payment in full for covered services. Non-network dentists may bill the member for any difference between our allowance and their fee (also known as balance billing). United Concordia Dental's standard exclusions and limitations apply.



DHMO

- NO PLAN MAXIMUM
- LIST OF COPAYS AVAILABLE AT HUMAN RESOURCES
- MUST CHOOSE A PRIMARY DENTIST WHEN YOU ENROLL
- LOOK UP PROVIDER ID ON OUR WEBSITE
- IF YOU DON'T CHOOSE A PRIMARY DENTIST, OUR SYSTEM WILL ASSIGN ONE TO YOU
- YOU CAN CHANGE YOUR DENTIST VIA OUR WEBSITE OR CUSTOMER SERVICE LINE
- MEMBERS IN YOUR FAMILY CAN CHOOSE THEIR OWN PRIMARY DENTIST



TRANSITIONING TO YOUR NEW DENTAL CARRIER

- YOU WILL RECEIVE NEW PLASTIC ID CARDS
- YOU CAN REQUEST ADDITIONAL CARDS FOR YOUR DEPENDENTS
- DHMO CARDS WILL LIST THE PRIMARY PROVIDER
- YOU CAN ACCESS PPO CLAIMS ACTIVITY AND OTHER INFORMATION BY CREATING AN ACCOUNT AT WWW.UNITIEDCONCORDIA.COM



WORK IN PROGRESS

ALWAYS SEAMLESS SO THE PATIENT IS NOT INCONVENIENCED

PPO WIP:

- HAVE YOUR DENTIST SUBMIT ALL INFORMATION (CHARTS, HISTORY & EOBS) FOR A PRE-DETERMINATION BY UNITED CONCORDIA

DHMO:

- NO WIP
- ORTHO TREATMENT CONTINUES WITH THE SAME DENTIST UNDER THE SAME PAYMENT ARRANGEMENT. IF NEEDED, UCCI CUSTOMER SERVICE WILL STEP IN.



**THANK YOU & WELCOME TO
UNITED CONCORDIA**

QUESTIONS?