

The City's Reporting Application

BAKERSFIELD MOBILE

www.bakersfieldcity.us



The City of Bakersfield is improving citizen accessibility.

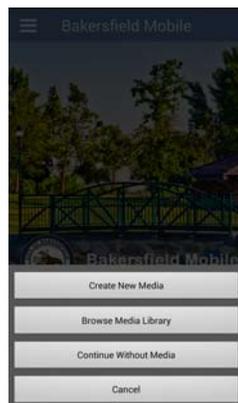
Through the Bakersfield Mobile application, users are able to report service related issues for the City to address, such as graffiti and potholes. The application uses geo-tagging to automatically provide the location for what is being reported.

The application is free for download at the above stores.

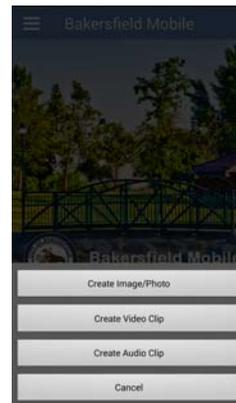
How to report an issue



1. Launch the Bakersfield Mobile App on your Device, Click **Submit Report**



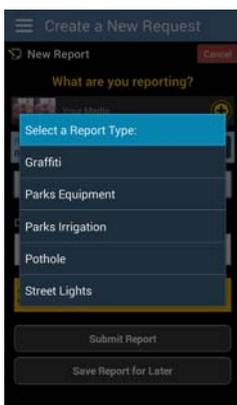
2. Select **Create New Media**



3. Select the Type of Media you would Like to Submit



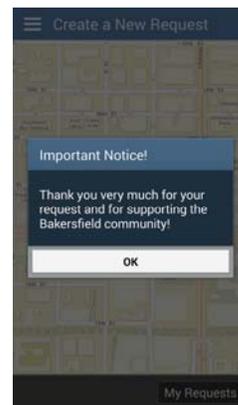
4. The App Uses GPS to Automatically Detect Your Location



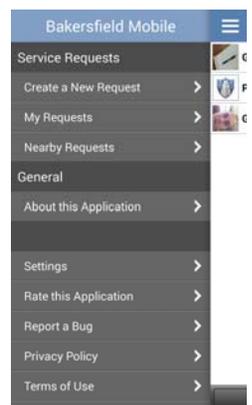
5. Select **Report Type** and Choose the Issue you Wish to Report



6. Answer any further Questions Regarding the Issue and Click **Submit Report**



7. You will Receive an App Success Message, Press **OK**



8. Monitor you Requests or Submit new ones