

## Steps to log onto a Bright House Networks Wireless Hot Spot for Road Runner

### High Speed Online customers:

1. Begin with your computer turned off and your wireless network card installed.
2. Turn on your computer.
3. Locate available wireless networks on your personal device.
4. Select the “MyBrightHouse” wireless network.
5. Once connected, open your web browser.
6. If this is your first time logging onto a Bright House Networks Wireless Hot Spot, you may be asked to accept a security certificate. You must accept this security certificate in order to access the authentication page. Once complete, you will be redirected to a Bright House Networks log in screen.
7. To log on with your existing Road Runner account - just click on the link in the bottom left corner of the screen.

**Internet Access Services**  
Select a service from the list below. To view additional details about the service, click on the service name.

**Wireless Internet Service**

**Logon Existing Account**  
If you have an existing account on this site, enter user name and password here.

Username:

Password:

**Road Runner Subscribers**  
If you have a Bright House Networks Road Runner email address [click here...](#)

**Select a wireless access plan**

Service	Price	
<a href="#">3 Hours</a>	\$3.95	<input type="button" value="Buy Now"/>
<a href="#">Day</a>	\$8.95	<input type="button" value="Buy Now"/>
<a href="#">1 Hour</a>	\$1.99	<input type="button" value="Buy Now"/>
<a href="#">Week</a>	\$19.95	<input type="button" value="Buy Now"/>

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8. On the Roaming Sign-In page, choose bak.rr.com as the Roaming Provider. Enter your email username in the Username field and associated password in the Password field. (For example, if your email is xyz@bak.rr.com, your Username would be xyz). Both master and sub-accounts are valid for access.
9. Once you have successfully entered your correct username and password, you will receive a confirmation message. If your session disconnects due to inactivity, simply log in again using the same procedure.

If you need any assistance with your email address, password or connecting to a Bright House Networks Wireless Hot Spot, please email us at: [bakersfield.customercare@mybriighthouse.com](mailto:bakersfield.customercare@mybriighthouse.com)